

GENERAL TERMS & CONDITIONS

- By purchasing tickets, customers agree to Liventli's terms and conditions.
- The event ticket must be produced to gain entry into an event.
- Tickets may be invalidated if any part of them are removed, altered, or defaced.
- The ticket is only valid for the specific date, time and event shown.
- Availability of tickets and categories is not guaranteed.
- All ticket holders must validate their ticket at the venue entrance gates.
- All tickets are for personal use only and non-transferable. Reselling, or any business or commercial use, is prohibited under any circumstance.
- All tickets are non-refundable and non-exchangeable. The customer has the right to a refund in case of event cancellation within 72 hrs. period only. In case of postponing the event, the ticket holder will have the choice to either use the ticket on the new date or get a refund of the paid amount.
- Please arrive on time. Late arrivals disrupt the performance and fellow guests. Entry after the event begins is at the discretion of the venue manager.
- Lost, stolen, or destroyed tickets cannot be replaced.
- Liventli reserves the right to add, withdraw, reschedule, or substitute artists and/or vary advertised programmes, prices, seating arrangements and audience capacity without prior notice.
- Where concessions are applicable, valid proof of identity and concession entitlement must be provided for collection of tickets at the event.
- Smoking is strictly prohibited during Liventli's events.
- The use of photography, audio and video equipment is strictly prohibited.
- Mobile phones must be always switched off during the performance.
- Latecomers will be granted entry at the discretion of the duty manager.

- Children under two years of age will not be admitted at the event unless a lower age limit is specified (varies per event)
- The Liventli team is not responsible for loss of personal items.
- The Liventli team reserves the right to deny you entry to the event/venue.
- The Liventli team reserves the right without refund or compensation to refuse admission/evict any person(s) whose conduct is disorderly or inappropriate or who poses a threat to security, or to the enjoyment of the event by others.
- The ticket holder agrees to submit to any search for any prohibited items including but not limited to weapons, controlled, dangerous and illegal substances and recording devices.
- The ticket holder voluntarily assumes all risk and danger incidental to the event whether occurring prior to, during or subsequent to the actual event, including any death, personal injury, loss, damage or liability.
- Facilities are provided for physically challenged guests.